

YGOR DURÃES DE OLIVEIRA

IT Innovation Manager

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The secret of change is to focus all your energy, not on fighting the old, but on building the new.

-Socrates

WORK EXPERIENCE

IT Innovation Manager, Pará State Bank (Banpará) - 10/2018 – Present - Belém, Brazil

Banpará is the Public Retail Bank from Pará State, actively contributing to the region's development

- ◆ Settled the roadmap for both short-term and long-term Innovation and Digital Business Strategies
- ◆ Contributed to innovation-driven projects acting as an innovation consultant
- ◆ Fostered the interest and desire for disruptive technologies and innovative processes through the company, like Service Design, DevOps, Natural Language Processing and Machine Learning

IT Process Manager, Pará State Bank (Banpará) - 03/2015 - 10/2018 - Belém, Brazil

- ◆ Assisted in the formulation of the company's IT Quality Manual based on ISO 9001
- ◆ Designed, improved and published important IT processes and their KPIs, as well as business processes closely related to IT, focusing on the business outcomes
- ◆ Led a team of developers, conducting the development of BPMS automated processes using Agile methodologies and tools, contributing to growths higher than 130% in incomes and over 1400% in productivity in the improved processes
- ◆ Engaged in the spreading of productivity, innovation and agile mindsets in the company, through presentations, internal consulting and by publishing both an intranet blog and a corporate e-learning platform

IT Project Manager, Pará State Bank (Banpará) - 01/2010 - 03/2015 - Belém, Brazil

- ◆ Coordinated 13 different IT projects, totalizing more than 10,000 hours of project management
- ◆ Published the first improvement of the IT Project Management Process, including cost and time estimations, increasing standardization to market's best practices and compliance with Brazilian's banking regulatory agency

PREVIOUS EXPERIENCES

IT Technician, Pará State Bank (Banpará) - 07/2009 - 01/2010 - Belém, Brazil

Resident Software Architect, Pará Data Processing (Prodepa) - 08/2008 - 08/2009 - Belém, Brazil

CURRENT SIDE PROJECTS

[@VaiChoverBelem](#): Notifications on Twitter for incoming rain, integrated with local airports.

[Bitcoin Around the World](#): A calculator to estimate profits/losses while trading Bitcoin overseas.

EDUCATION

2009 *Post-Graduation in Software Architecture*, Federal University of Pará, Brazil

2008 *Post-Graduation in Strategic Management of Computational Resources*, FACI, Brazil

2007 *B.Sc. in Computer Sciences*, University Center of Pará - CESUPA, Brazil

CERTIFICATIONS

Agile Scrum Master – EXIN – 2018

Agile Scrum Foundation – EXIN – 2018

ITIL® Foundation Certificate in IT Service Management – AXELOS Global Best Practice – 2016

P1 MPS.BR – Softex – 2009

SKILLS

Project Management

Agile Mindset

Strategic Planning

Digital Innovation

Productivity

Process Improvement

Process Automation

Problem-solving

Lean philosophy

Team Leadership

Innovation

Full Stack Developing

LANGUAGES

- ◆ English: Advanced
- ◆ Portuguese: Native